

BABU ANANT RAM JANTA COLLEGE KAUL, KAITHAL

STUDENT SATISFACTION SURVEY: 2019-20

- Institution has designed the questionnaire to assess the institutional performance through Student Satisfaction Survey (SSS) and total 355 responses are obtained from the students of UG level programmes.

The result of Student Satisfaction Survey (SSS) is summarized as below:

| Sr.No | Questionnaires | % of Student Satisfaction |
|-------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | How much syllabi was taught in the class? | 98.6 % students of the students were satisfied with the syllabus covered. |
| 2 | The internal assessment system operated | 98.7 % students were satisfied with the fairness of the internal evaluation process by the teachers. |
| 3 | How well teachers prepared & communicated their lectures | 97.9 % students were satisfied with the preparations of the teachers in class & 99.4 % students were satisfied with the communication of teachers. |
| 4 | How teachers encouraged students to participate in the class | 99.5 % of the students were agreed that, teachers encouraged students to participate in the class through question and answers. |
| 5 | Are the college messaging facility effective and informative | 98.2 % students were satisfied with the college messaging facility effective and informative |
| 6 | How do you rate the student teacher relationship in your institution as a whole | 95.9 % students were satisfied the student teacher relationship very good. |
| 7 | Were teacher Punctual and Regular in classes | 98.3 % students were satisfied teacher Punctual and Regular in classes |
| 8 | How much Personality Development(PD) program helps in improving your personality | 95.1 % students were satisfied. Personality Development(PD) program helps in improving the personality |
| 9 | What teaching method is best for you during your course | 97.8 % students were satisfied with blackboard. |
| 10 | What are your comments on social atmosphere of Institution/Department | 99.4 % students were satisfied on social atmosphere of Institution/Department |

Library

| Sr.No | Questionnaires | % of Student Satisfaction |
|-------|-----------------------------------------------------------------|--------------------------------------------------------------------------|
| 11 | What is your opinion of the library materials for your subject? | 98.3 % students were satisfied regarding library materials. |
| 12 | What is your opinion regarding issue/Return Procedure of Books? | 99.1 % students were satisfied regarding issue/Return Procedure of Books |
| 13 | How is the Library Staff? | 97.8 % students were satisfied with library staff. |

Extra Curricular Activities

| Sr.No | Questionnaires | % of Student Satisfaction |
|-------|---------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| 14 | Did you participate in any of the extracurricular activities of the department/ Institution | 93.5 % of the students were agreed that, teachers encouraged students to participate in extracurricular activities of the department/ Institution |
| 15 | What are your views regarding variety ,quality & clean lines of items in college canteen | 95.6 % students were satisfied variety ,quality & clean in college canteen |
| 16 | What are your views regarding variety,quality&cleanliness of items in college canteen | 93.6 % students were satisfied variety ,quality & clean in college canteen |

Office Services

| Sr.No | Questionnaires | % of Student Satisfaction |
|-------|--------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|
| 17 | How do you find the institutions administration | 97.8 % students were satisfied with the institutions administration |
| 18 | Did you get required information on Notice board regarding fee submission ,roll no in time | 99.1 % students were satisfied information on Notice board regarding fee submission ,roll no in time |

General

| Sr.No | Questionnaires | % of Student Satisfaction |
|-------|-----------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|
| 19 | When you meet students who have taken a similar program at other institution show do you feel | 95% students feel superior than the students who have taken a similar program at other institution |
| 20 | How do you rate the health-care facilities provided by the institution | 93.5 % students were satisfied with health-care facilities provided by the institution |
| 21 | Are the urinals and toilets Ventilated and Clean | 92.3 % students were satisfied urinals and toilets Ventilated and Clean |
| 22 | Was there a parking facility in college | 98.9 % students were satisfied parking facility in college |
| 23 | What are your observations regarding grievance handling procedure | 94% students feel good regarding grievance handling procedure |

Laboratories

| Sr.No | Questionnaires | % of Student Satisfaction |
|-------|---------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|
| 24 | What was the availability and condition of Materials/Equipment/Machines in labs | 95.6 % students were satisfied with the availability and condition of Materials/Equipment/Machines in labs |
| 25 | How is the Lab Staff? | 96.7% of students are satisfied with the Lab staff. |